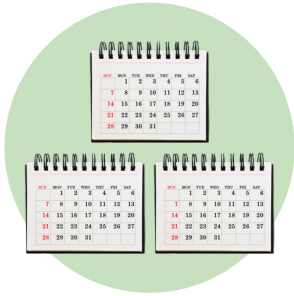


NEW ORDER TYPE: FIXED PLAN



To remove our reliance on the South African Post Office, and to allow your Customer more payment flexibility, Pres Les will no longer offer COD as an order type. A new order type called **Fixed Plan** will launch on 14th July 2022 and will allow your Customers more payment flexibility. A **Fixed Plan** order allows your Customer to pay a 25% deposit when placing the order, and the remaining balance in equal instalments over the next 3 months.

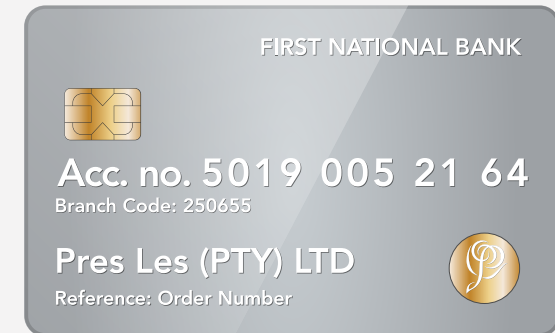
KEY INFORMATION

MINIMUM INCOME	N/A
DEPOSIT	Minimum of 25% of the Total Order value
MINIMUM ORDER VALUE	R 500
MAXIMUM ORDER VALUE	R 20 000
DISCOUNT CASH AND CREDIT CARD	N/A
PAYMENT TERMS	<i>Minimum of 25% deposit with the remaining balance to be paid in equal instalments over the next 3 months</i>
DEBIT ORDERS	Debit orders are not compulsory, but please encourage your Customer to select the debit order payment option
DELIVERY	Allow 2 to 4 weeks for delivery once the order is paid in full. This order type will allow both Post Office and Courier delivery options.
ORDER CANCELLATION	25% of the order value is retained for operational and administrative costs, and the balance is refunded
AVAILABLE ON PROMOTIONAL ITEMS?	Yes
AVAILABLE ON MADE TO MEASURE ITEMS?	No

Personal Sales Commission on Fixed Plan orders is 12%.

PAYMENT DETAILS

Payment details for Fixed Plan customers will remain the same for deposit **AND** subsequent instalment payments.



Banking details for Namibian Customers:

Bank: FNB. **Acc. no:** 62249838501. **Branch code:** 282273.

For other convenient ways to pay their account, your Customer can view their statement.

QUERIES

For all order queries, your Customers can contact Pres Les Customer Care:
Telephone: 0860 773 753 • **Email:** customer.care@presles.co.za

For all account queries, your Customers can contact Pres Les Debtors Department:
Telephone: 0860 773 753 • **Email:** info@presles.co.za



PRES LES